



ASIA-PACIFIC TELECOMMUNITY

**15th APT Policy and Regulatory Forum (PRF-15))
3-5 August 2015, Singapore**

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ITU

Outcomes of the 15th Global Symposium for Regulators (GSR-15)

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What is GSR?

GSR in 15 words



- For more than a decade, GSR has brought together Heads of Regulatory Authorities from around the world
- It is *the* unique global annual venue for regulators to share their views and experiences on the most pressing regulatory issues
- Fostering a dynamic Global Regulators-Industry Dialogue (GRID) between regulators, policy makers, industry leaders and other key ICT stakeholders.
- GSR features a Leadership Debate and interactive panel discussions
- On the first 2 days, the GRID sessions are open to regulators, policy-makers and ITU-D sector members
- The last day, the Regulators' Day, remains exclusive for regulators and policy-makers
- GSR is preceded by a series of pre-events (industry events, the Private Sector Chief Regulatory Officers Meeting and the Regulatory Associations' Meeting)

Outcomes

■ Discussion Papers

- ITU's Trends in Telecommunication Reform
- Broadband thematic reports



■ GSR Best Practice Guidelines

- ❖ **2015:** on facilitating the uptake and widespread use of mobile applications and services through targeted regulation
- ❖ **2014:**
- ❖ **2013:** the evolving role of regulation and the regulators in a digital environment
- ❖ **2012:** fostering access to digital opportunities through cloud services
- ❖

www.itu.int/pub/D-PREF

www.itu.int/bestpractices



MIND THE DIGITAL GAP – REGULATORY INCENTIVES TO ACHIEVE DIGITAL OPPORTUNITIES

9-11 JUNE 2015, LIBREVILLE, GABON



Organized by: ITU, in collaboration with ARCEP, Gabon under the Patronage of His Excellency, Mr Ali Bongo Ondimba, President of the Republic of Gabon

Chaired by: Mr Lin Mombo, President of the Regulatory Board, ARCEP, Gabon

Participants: 400 from around the world including chief executives, ministers, and representatives of tech private-sector leading companies and regional organizations

Topics: Internet of Things • Interoperability • Taxation • Smart Regulation to Facilitate m-services and Application • Network Sharing Models • Innovative Investment Strategies • Mobile payment

www.itu.int/gsr15

GSR discussion papers and presentations

- Investment strategies for the deployment of broadband access to the digital economy
- Network sharing
- M-services and applications: Perspectives on regulatory measures to foster diffusion and access
- Regulations and the Internet of Thing (IoT)
- Interoperability in the digital ecosystem
- Study on Taxation in the digital economy
- ITU e-accessibility policy report including regulatory frameworks

www.itu.int/en/ITU-D/Conferences/GSR/Pages/GSR2015/GSR15-discussion-paper.aspx


GSR15 best practice guidelines

GSR15 Consultation

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GSR15 consultation - Best practice guidelines

The growing adoption of broadband-enabled mobile devices has made access to the digital society more ubiquitous and pervasive. Apps and m-services are empowering citizens to engage in all aspects of modern life regardless of time, distance and location. Ensuring digital inclusion and

access to the tremendous opportunities offered by apps and m-services, including m-payment/banking, m-commerce, m-health, m-education, m-agriculture, and m-governance, for all has become a priority in today's digital economy.

A consultation was launched to identify best practice guidelines on facilitating the uptake and widespread use of mobile applications and services through targeted regulation. Telecom/ICT regulators were invited to identify pro-active policy and innovative regulatory measures in the following areas:

- Stimulating demand: raising awareness about the potential of m-services and applications to achieve socio-economic opportunities by empowering citizens;
 - Facilitating use, availability and access: Identifying policy, regulatory and industry-led measures to lift regulatory and technical barriers and foster access, development and take-up of apps and m-services;
 - Protecting the users and suppliers: Identifying measures to ensure ease of use, trust, privacy and confidence as well as basic security in the use of m-services and applications taking into consideration their transnational nature;
 - Roles of ICT stakeholders: identifying the roles and responsibilities of the government, the telecom/ICT regulator, the industry and consumers to facilitate and stimulate uptake and use in a safe and secure manner.
- The coordination on the GSR-15 best practice guidelines was led by Mr Lin Mombo President of the Regulatory Council of the Autorité de Régulation des Communications Electroniques et des Postes (ARCEP).

GSR15 BEST PRACTICE GUIDELINES - FINAL DRAFT

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GSR-15 BEST PRACTICE GUIDELINES TO FACILITATE THE WIDESPREAD ADOPTION AND USE OF MOBILE APPLICATIONS AND SERVICES THROUGH TARGETED REGULATION



Organized on the initiative of:
Mr Brahim Sanou, Director,
ITU Telecommunication Development Bureau (BDT)

Ensuring digital inclusion and access for all citizens to the tremendous opportunities offered by mobile applications and services, such as health, education, agriculture and governance, as well as online financial and commercial services, has become a priority in today's digital economy. I am convinced that these good regulatory practices will help to stimulate the introduction and dissemination of these services and applications in a safe, reliable and secure manner to the benefit of all.



Coordinated by:
Mr Lin Mombo, Chairman of the Regulatory Board,
Electronic Communications and Postal Regulatory Authority (ARCEP), Gabon

Let our choice, in adopting targeted regulation, be one that facilitates the widespread use of mobile applications and services. Mobile broadband is a pillar of development of the digital economy and is thus at the very heart of growth and competitiveness for countries and businesses. I am convinced that a coherent regulatory framework, one that is not excessive, has flexibility, and protects users' security will enable us to meet the challenge of improving national economic growth and the social welfare of our populations.

www.itu.int/en/ITU-D/Conferences/GSR/Pages/GSR2015/GSR15-Consultation.aspx



GSR15 best practice guidelines (2)

- **Stimulating demand:** raising awareness about the potential of m-services and applications to achieve socio-economic opportunities by empowering citizens
- **Facilitating use, availability and access:** Identifying policy, regulatory and industry-led measures to lift regulatory and technical barriers and foster access, development and takeup of apps and m-services

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GSR15 best practice guidelines (3)

- **Protecting the users and suppliers:** Identifying measures to ensure ease of use, trust, privacy and confidence as well as basic security in the use of m-services and applications taking into consideration their transnational nature
- **Roles of ICT stakeholders:** identifying the roles and responsibilities of the government, the telecom/ICT regulator, the industry and consumers to facilitate and stimulate uptake and use in a safe and secure manner

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GSR history

- 2015:** Mind the Digital Gap
- 2014:** Capitalizing on the Potential of the Digital World
- 2013:** 4th Generation regulation
- 2012:** Why regulate in a Networked Society?
- 2011:** Why regulate in a networked Society?
- 2011:** Smart regulation for a broadband world
- 2010:** Enabling Tomorrow's Digital World
- 2009:** Hands-on or Hands-off? Stimulating growth through effective ICT regulation
- 2008:** Six Degrees of Sharing: Innovative infrastructure sharing and open access strategies to promote affordable access for all
- 2007:** The road to NGN: Can regulators promote investment and achieve open access?
- 2005:** Regulating in the broadband world
- 2004:** Licensing in an Era of Convergence
- 2003:** Promoting Universal Access to ICT's
- 2002:** Regulating for end-users
- 2001:** Effective Regulation
- 2000:** Launching the dialogue among Regulators



Mark your calendar!



GSR16

Sharm-El-Sheikh, Egypt

17-19 May 2016

Pre-event programme: 16 May 2016



Trends Reports

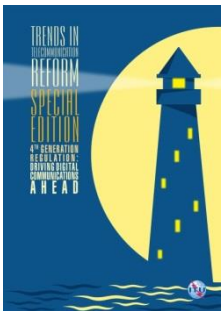
Trends in Telecommunication Reform 2015 Getting reading for the digital Economy



- Why Competition Matters and How to Foster It in the Dynamic ICT Sector
- Consumer protection in the online world
- New frontiers in spectrum licensing
- Big Data - Opportunity or Threat?
- The economic influence of data and their impact on business models
- Monitoring the Implementation of Broadband Plans and Strategies

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Trends in Telecommunication Reform Special edition



- ✓ 4th generation regulation: a new model of regulation for the digital ecosystem
- ✓ White spaces: managing spaces or better managing inefficiencies
- ✓ Interconnection charging models in a national broadband network environment
- ✓ Digital broadcasting and online content delivery
- ✓ Digital transactions in today's smart society
- ✓ The Need for More IP Addresses

Free download: www.itu.int/trends-special

Upcoming

Let's Roam the World

The ITU Global Strategic Dialogue on International Mobile Roaming (IMR)

Geneva, Switzerland, 18 September 2015

Topics: the role and impact of OTTs, innovating and capitalizing on roaming for M2M communications and the Internet of Things; the economics of IMR, the role of Regional and International Organizations and the role of the regulator today and in preparing for tomorrow.

www.itu.int/roaming-dialogue15

ITU Asia-Pacific Regional Development Forum 2015

Facilitating Investment in ICT Sector

Bangkok, Thailand, during 21-22 August 2015

www.itu.int/en/ITU-D/Regional-Presence/AsiaPacific/Pages/Events/2015/

Upcoming

ITU Asia-Pacific Regulator's Roundtable 2015

Kuala Lumpur, on 24-25 August 2015

Asia-Pacific Regional Forum for Telecommunication/ICT and Financial Regulators on Digital Financial Inclusion

Kuala Lumpur, on 26 August 2015

International Training Programme

Kuala Lumpur, on 27-28 August, 2015

www.itu.int/en/ITU-D/Regional-Presence/AsiaPacific/Pages/Events/2015/

