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|  | ASIA-PACIFIC TELECOMMUNITY |  |
| **The Meeting of the SATRC Working Group** **on Policy, Regulation and Services** |  |
| 14 – 16 May 2024, Islamabad, Pakistan | 19 February 2024 |

Chair, SATRC Working Group on Policy, Regulation and Services

**Provisional Agenda**

1. Opening
2. Approval of agenda
3. Outcomes of the 16th Session of the General Assembly (GA-16) and the 47th Session of the Management Committee (MC-47) of the APT related to SATRC
4. Outcomes of the 24th Meeting of SATRC (SATRC-24)
5. Overview of the Strategic Plan of APT for 2024-2026
6. Overview of the SATRC Action Plan Phase IX (SAP-IX)
7. Review the previous activities of Working Group on Policy, Regulation and Services
8. Discussion and adoption of the terms of reference and detail work plan of Work Items:
* Work Item 1: Study of the regulatory challenges concerning new technologies and smart solutions for Fixed and Mobile Broadband.
* Work Item 2: Enhancing the Utilization of Universal Service Obligation Fund for Digital Inclusion.
* Work Item 3: Enhancing ICT E-Waste Management Regulations for Sustainable Development
* Work Item 4: Study on challenges and addressal of online scams and digital financial frauds taking into account the consumer information protection and rights.
* Work Item 5: Analyzing the impact of convergence and emerging services on the tariff policies in SATRC countries.
* Work Item 6: Smart Cities and Societies: Experience and Case Studies in SATRC countries in deploying IoT, Big Data and similar technologies.
1. Related presentations by the Experts
2. Consideration of the outcomes
3. Any other matters
4. Closing